

# Greece Training

## 20-24 November 2017

### Quality Assurance Report & Evaluation

In Last week of November, University of Patras, Patras, Greece. held 4 days training activity in OPATEL Project which was the first training event in list of training event agreed upon during the first inaugural meeting held in Leipzig March 2017. 3 Staff members from each university assigned to join the training course.

<i>Org. Name</i>	<i>Number of Participant</i>
SALAHADDIN UNIVERSITY-ERBIL	1
University of Duhok (UoD) - Duhok	2
Duhok Polytechnic University (DPU)	2
Baghdad University - Baghdad	3
University of Basrah/College of Medicine - Basrah	2
TUMS	

The difference in the number of attendance from each university is attributed to Schengen Visa not issued to some staff members

The training course Held in Patras university, over 4 days periods cover the following main topics

- Academic organization @Upatras
- University of Patras: Dealing with problems faced by students in Distance Education

- E-learning@Upatras: Developing academic e-learning services
- Best practices for developing the academic e-learning infrastructure
- Using digital tools in teaching and collaborative learning
- Best practices for using a campus LMS
- Digital tools for online content creation
- Administration and security of e-learning infrastructure
- Academic Management Information Systems

The details programs attached

The training evaluation form (QPAF-TE) were send to all participant through email and in an electronic format using Surveymonkey website with following link <https://www.surveymonkey.com/r/P8Z5RMV> to address their opinion in the training activity already held with result of evaluation as follow :

Detail analysis of Training evaluation form

What is your opinion of the general organization and facilities of the training session?														
	1 Poor		2		3		4		5 Very Good		Total	Weighted Average	Satisfaction Rate	
1	0.00%	0	0.00%	0	16.67%	1	66.67%	4	16.67%	1	6	4	80 %	
											Answered	6		
											Skipped	0		
To which extent did the training/info session live up to your expectations?														
	1 Poor		2		3		4		5 Very Good		Total	Weighted Average	Satisfaction Rate	
1	0.00%	0	0.00%	0	16.67%	1	66.67%	4	16.67%	1	6	4	80 %	
											Answered	6		
											Skipped	0		
What is your opinion of the Trainers?														
	1 Poor		2		3		4		5 Very Good		Total	Weighted Average	Satisfaction Rate	
1	0.00%	0	0.00%	0	33.33%	2	33.33%	2	33.33%	2	6	4	80 %	
											Answered	6		
											Skipped	0		
How do you evaluate the relevance and clarity of the topics of the training session?														

	1 Poor		2		3		4		5 Very Good		Total	Weighted Average	Satisfaction Rate
1	0.00%	0	16.67%	1	0.00%	0	66.67%	4	16.67%	1	6	<b>3.83</b>	<b>76.6%</b>
											Answered	6	
											Skipped	0	
How do you evaluate the technical resources used?													
	1 Poor		2		3		4		5 Very Good		Total	Weighted Average	Satisfaction Rate
1	0.00%	0	0.00%	0	33.33%	2	50.00%	3	16.67%	1	6	<b>3.83</b>	<b>76.6%</b>
											Answered	6	
											Skipped	0	
How useful was the training material used?													
	1 Poor		2		3		4		5 Very Good		Total	Weighted Average	Satisfaction Rate
1	0.00%	0	0.00%	0	33.33%	2	50.00%	3	16.67%	1	6	<b>3.83</b>	<b>76.6%</b>
											Answered	6	
											Skipped	0	
How effective do you think was the methodologies used?													
	1 Poor		2		3		4		5 Very Good		Total	Weighted Average	Satisfaction Rate
1	0.00%	0	0.00%	0	33.33%	2	33.33%	2	33.33%	2	6	<b>4</b>	<b>80 %</b>
											Answered	6	
											Skipped	0	
How useful was the training material used?													
	1 Poor		2		3		4		5 Very Good		Total	Weighted Average	Satisfaction Rate
1	0.00%	0	16.67%	1	16.67%	1	50.00%	3	16.67%	1	6	<b>3.67</b>	<b>73.4 %</b>
											Answered	6	
											Skipped	0	
How valuable was the training for your professional growth?													

	1 Poor		2		3		4		5 Very Good		Total	Weighted Average	
1	0.00%	0	0.00%	0	33.33%	2	50.00%	3	16.67%	1	6	<b>3.83</b>	<b>76.6%</b>
											Answered	6	
											Skipped	0	
Would you recommend this session to somebody else?													
	1 Poor		2		3		4		5 Very Good		Total	Weighted Average	
1	0.00%	0	0.00%	0	50.00%	3	16.67%	1	33.33%	2	6	<b>3.83</b>	<b>76.6%</b>
											Answered	6	
											Skipped	0	

To Summarized:

the first 10 questions were asked in 5 Likert scale format ranging from 1 poor to 5 very good and result of these question where as follow

4 Questions get an 80 % satisfaction rate

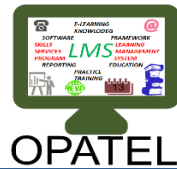
5 Questions get a 76.6 % satisfaction rate

Only 1 Question get a 73.4 % rate this question concern mainly with usefulness of **Training material used**. This issue was address as point to be improved in the form of disseminating more informative material to the participant groups

Three opened questions were present to the participants asking for their opinion in the following

- Which topics were not covered?
- Which items were not relevant?
- Are you interested in other themes or topics, other events or seminars? Which ones?

**Abbreviation of document(version):**  
**Full name of form**



The response indicated that

Most participant stated that all the topics being covered, but a special emphasis need to have more information on learning management system Moodle or its infrastructures. So more electronic resources to be distributed to participant in that regards. No item was non-relevant. other main interest was in the LMS

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